



LIVERPOOL SAFEGUARDING DEPARTMENT

Role Title: Hospital Visitor

(This role is subject to an Enhanced DBS with a check against adult workforce. This role should not be taken up until the volunteer has completed the DBS process, and a letter of appointment has been received from the Safeguarding Dept.)

Responsible to: Chaplain

Role Purpose: To assist the Chaplain with pastoral support and care.

Main Responsibilities:

To visit patients who have identified themselves as Catholic, or who have requested a visit from the chaplaincy team.

Volunteers will visit patients in order to ascertain (and, where appropriate, meet) any spiritual, religious and pastoral needs they may have. This support comes in the form of talking and listening, praying with patients, bringing them Holy Communion (if the volunteer is trained as an Extraordinary Minister of Holy Communion), and referring patients to the lay or priest Chaplain for further visits or sacraments. The aim of the Catholic Chaplaincy is to show God's love to all patients in the hospital and to ensure that all of their spiritual needs are met.

1. To assist the Chaplain in a range of pastoral support situations.
2. Eucharistic Ministers to take Holy Communion to Catholic patients.
3. Visit patients to explain what the Chaplaincy service can do, chatting, praying, and referring patients on to the Priest or Eucharistic Minister where necessary.
4. To work together to ensure that the Archdiocesan Safeguarding Procedures are in place and are monitored.
5. To meet regularly to discuss with chaplain or other appointed person your ministry and those whom you visit to enable sharing of any concerns.
6. To complete the e-learning training provided by EduCare within 3 months of taking up role.
7. To access regular training opportunities to keep you informed of developments in your role.